

SUMMARY:

ManagedServices
OnDemand™

RELEASE SUMMARY:
TRIACTIVE® PARTNER PORTAL
RELEASE

JANUARY 2008

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TRIACTIVE® PARTNER PORTAL RELEASE

JANUARY 2008

PURPOSE OF THIS DOCUMENT

The purpose of this document is to describe the changes to the TriActive® Partner Portal for the January 2008 Release. The descriptions, screenshots, and examples are included to assist your transition to the new features in the most efficient manner possible.

This document contains the following sections:

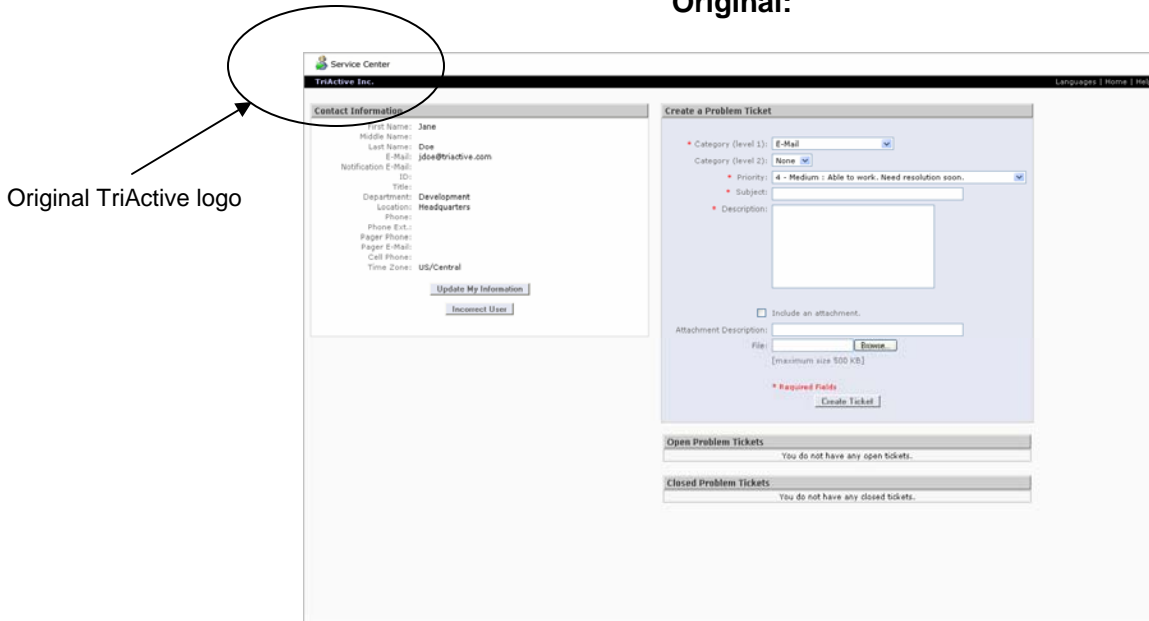
- New Features & Enhancements
 - New partner branding in CSC
 - Enhanced online documentation
- Resolved Issues
- Known Issues
- Contact Us

Refer to the following sections for details about each topic.

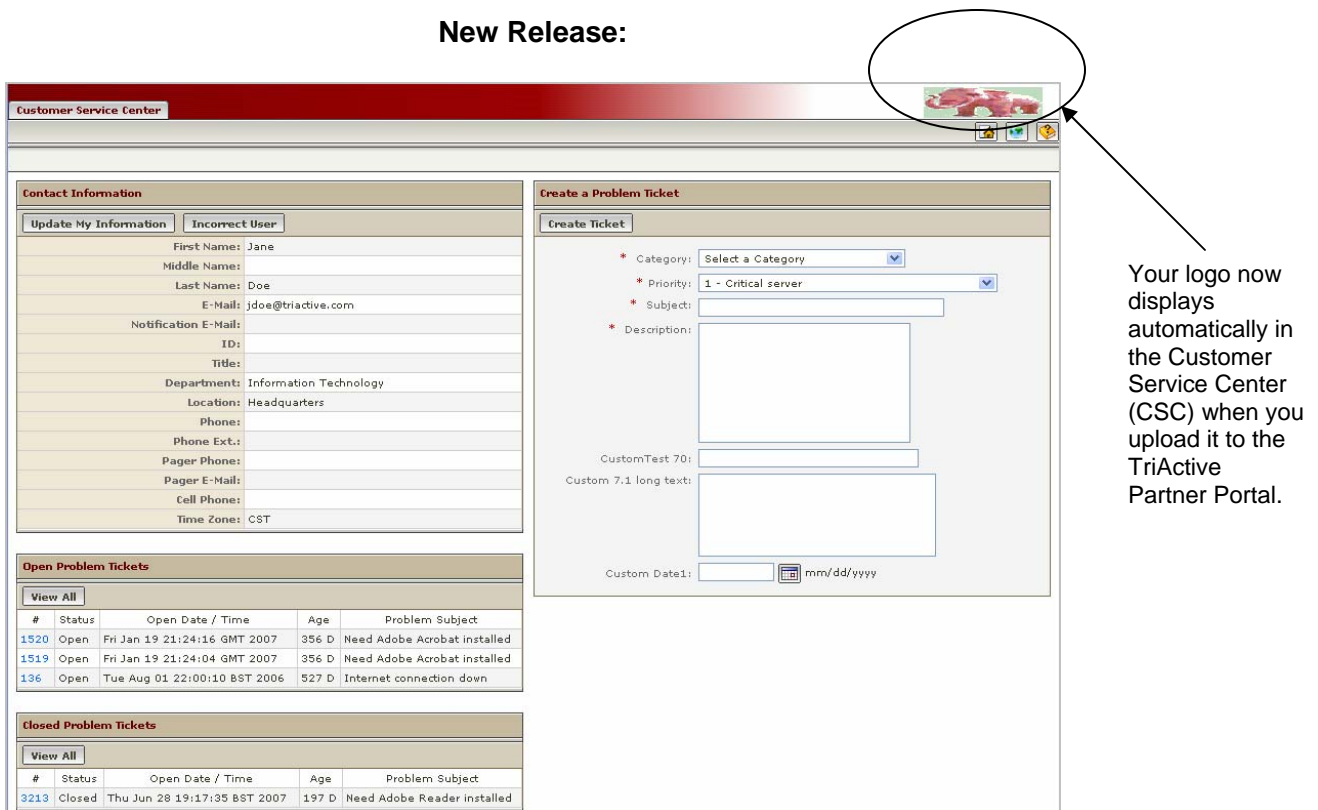
NEW PARTNER BRANDING IN CSC

The Customer Service Center (CSC) now displays the logo you enter in the Branding subtab of the Admin tab. For instructions for adding your logo, refer to the Uploading a Partner Logo topic in the TriActive Partner Portal online help.

Original:



New Release:



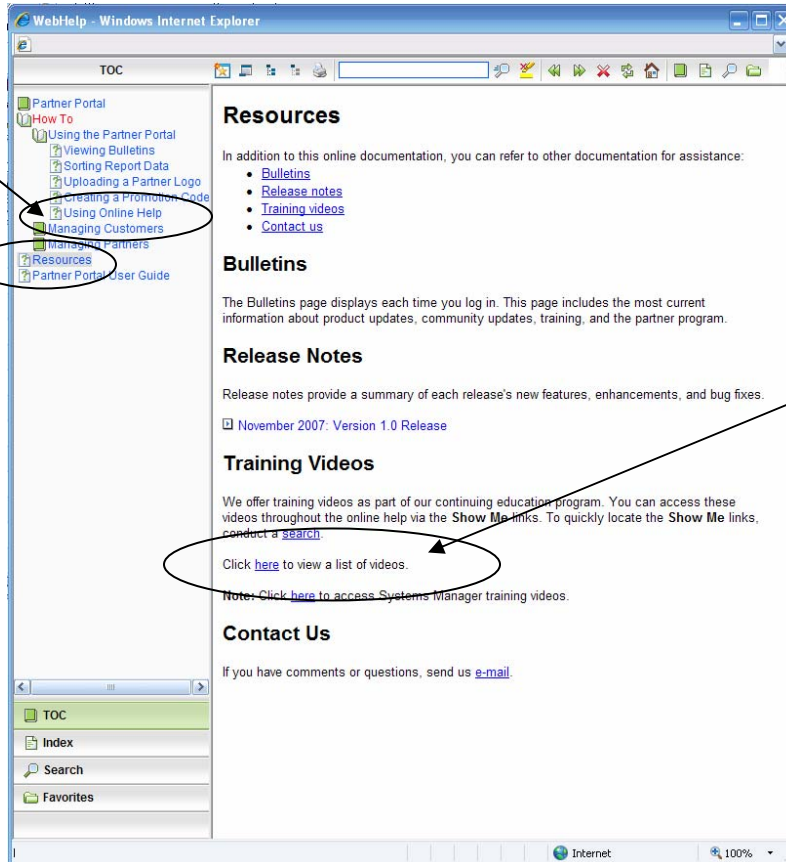
The CSC also includes a new user interface to match the TriActive Partner Portal and Systems Manager. We have rearranged interface items as well as dressed up the toolbar.

ENHANCED ONLINE DOCUMENTATION

The TriActive Partner Portal online documentation includes the following new topics to assist you:

- The Using Help topic includes tips for using the toolbar, printing, searching, and saving favorites.
- The Resources topic includes information about bulletins, release notes, and training videos.

You can locate the new **Using Help** and **Resources** topics in the online documentation TOC.



To view a list of all the training videos, click the link in the **Training Videos** section of the **Resources** topic.

Any time you see a **Show Me** link in a topic, you can click it to view a training video about that topic.

RESOLVED ISSUES

The following list identifies the resolved issues since the last release of the TriActive Partner Portal:

- Logging in to the TriActive Partner Portal is now quicker. (bug 5807)
- You can now access hosted files when you express in to a company from the TriActive Partner Portal. (bug 6203)

KNOWN ISSUES

The following list identifies the known issues for the 1.0 Release of the TriActive Partner Portal:

- When you sort by Status in the Company Summary report, the Eval and Eval-expired are not grouped properly. (bug 4305)

CONTACT US

We would like to hear from you. If you have any questions or comments about this release, you can contact us at support@managementservicesondemand.com or call 1-877-874-2284, option 3.